

## TASK: Correct Operation of Cordless Cellular, Pleated or Roman Shades (prior to 2015 model)

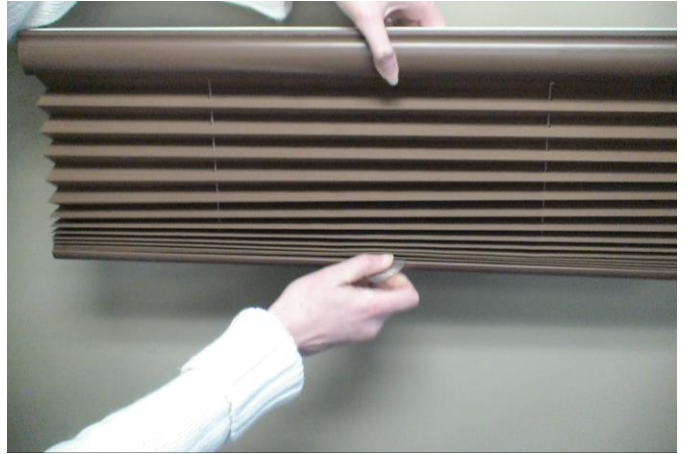
**Use If/When:** Cordless shade will not raise and lower.

**Tools Needed:** Flathead Screwdriver

1. Raise shade fully. Remove shade from installation brackets using a flathead screwdriver. Insert tip of screwdriver between the back of the headrail and the bracket.



2. Raise and lower shade to see if it works while not in the brackets. If the shade raises and lowers correctly, move the end brackets so they are a minimum of 3" in from each end.



3. If the shade does not raise, it may be over extended. Remove the dust cover using a flat head screwdriver. Starting with the top corner, run the screwdriver across the top. Put pressure on the back to remove.

**Note:** Do not remove the end caps.



4. Manually turn the rod 2 turns toward the back of the shade. Now raise the shade using the handle.



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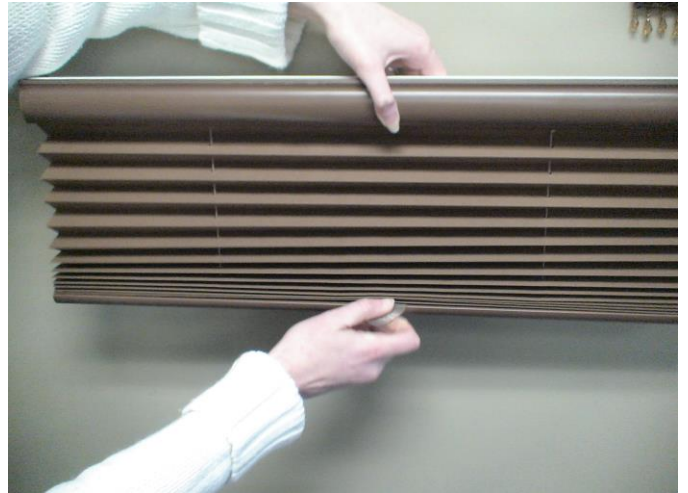
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5. Replace the dust cover.



6. Raise and lower the shade several times to ensure proper operation.



7. Reinstall shade back into brackets by attaching front of shade to the front of the brackets. Push back on shade until it snaps into place.



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**To maintain optimum performance of your cordless shade we recommend you operate your shade daily.**

In the event your shade is in the lowered position for an extended period of time the fabric of the shade relaxes and resists lifting. This is a natural occurrence with fabric shades. When lifting the shade after an extended period of time you may notice the fabric billowing (puff out) towards you. This is temporary and can be corrected by completely raising the shade and then operating the shade several times. This will allow the fabric to go back to its natural state, and your cordless shade will then operate as designed.

If the shade has been in the fully raised position for an extended period of time, the shade may have the tendency to “bounce up” above the desired length of the shade. This is temporary and can be corrected by completely raising the shade and then operating the shade several times. This will allow the fabric to go back to its natural state, and your cordless shade will then operate as designed.



Always lift the shade from the middle of the rail (handle is suggested). This will help eliminate any unevenness that may occur. If the shade is over 48" in width we recommend using both hands shoulder width apart (two handles are suggested) to lift the shade.

Bracket placement is essential to the performance of cellular cordless shades.